



MISSION CROSSFIT
SAN ANTONIO

MISSION CROSSFIT SA

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MEMBERSHIP HOLD MEMBERSHIP CANCELLATION REFUND POLICIES

IF YOU DECIDE TO CANCEL OR PLACE YOUR MEMBERSHIP ON HOLD, PLEASE COMPLETE THE APPROPRIATE MEMBERSHIP HOLD (OR CANCELLATION) FORM OR CONTACT YOUR COACH IN WRITTEN FORM TEN (10) DAYS PRIOR TO YOUR FINAL DAY TO ALLOW FOR TIME TO PROCESS CANCELLATIONS AND CANCEL ANY UPCOMING AUTO-PAYMENTS. HOLDS ARE ACCEPTED FOR LENGTHS OF AT LEAST SEVEN (7) DAYS AND NO MORE THAN NINETY (90) DAYS UNLESS AN UNEXPECTED LIFE-CHANGING EVENT SUCH AS MILITARY RELOCATION/DEPLOYMENT, LOSS OF EMPLOYMENT, BIRTH OF A CHILD, OR PERMANENT INJURY. IF YOU DO NOT DO THIS THERE WILL BE A \$25 RETURN FEE.

PLEASE READ THE FOLLOWING CANCELLATION AND REFUND POLICIES.

MONTH-TO-MONTH MEMBERS: ALL MONTH-TO-MONTH MEMBERSHIPS MUST BE PAID UP FRONT FOR EACH MONTH. YOUR MONTHLY MEMBERSHIP WILL EXPIRE AT THE END OF THE MONTH THAT YOU HAVE PRE-PAID FOR AND WILL AUTO RENEW AT THE PREVIOUS MONTHLY RATE UNLESS OTHERWISE DISCUSSED. **NO REFUNDS AVAILABLE**

CONTRACT MEMBERSHIPS: CANCELLATIONS, REFUNDS AND PRO-RATES ARE ONLY AVAILABLE IN THE EVENT OF AN UNEXPECTED LIFE-CHANGING EVENT SUCH AS MILITARY RELOCATION/DEPLOYMENT, LOSS OF EMPLOYMENT, BIRTH OF A CHILD, OR PERMANENT INJURY. IF YOU WOULD LIKE TO REQUEST A REFUND YOU MUST SPEAK WITH MANAGEMENT DIRECTLY. SUSPENSIONS AND TERM EXTENSIONS MAY ALSO BE MADE BY SPEAKING WITH MANAGEMENT AND FILLING OUT A MEMBERSHIP HOLD FORM. CONTRACTED MEMBERSHIPS WILL AUTO-RENEW AT THE END OF THE ORIGINAL TERM WITH THE SAME CONTRACT TERMS UNLESS OTHERWISE DISCUSSED. **IF YOU WOULD LIKE TO CANCEL YOUR CONTRACT FOR ANY REASONS YOU MUST DO SO IN WRITING 10 DAYS PRIOR TO CANCELLATION DATE OTHERWISE A \$50 FEE WILL APPLY.**

UPFRONT PACKAGE MEMBERSHIPS: REFUNDS AND PRO-RATES ARE ONLY AVAILABLE IN THE EVENT OF AN UNEXPECTED LIFE-CHANGING EVENT SUCH AS MILITARY RELOCATION/DEPLOYMENT, LOSS OF EMPLOYMENT, BIRTH OF A CHILD, OR PERMANENT INJURY. IF YOU WOULD LIKE TO REQUEST A REFUND YOU MUST SPEAK WITH MANAGEMENT DIRECTLY. HOLDS AND TERM EXTENSIONS MAY BE MADE BY FILLING OUT THE MEMBERSHIP HOLD FORM AT LEAST SEVEN (7) DAYS PRIOR TO YOUR REQUESTED DATE. UPFRONT MEMBERSHIPS WILL AUTO-RENEW AT THE END OF THE ORIGINAL TERM WITH THE SAME UPFRONT TERMS UNLESS OTHERWISE DISCUSSED. **A \$50 FEE WILL APPLY IF YOU CANCEL WITHOUT MEETING ANY OF THE ABOVE REQUIREMENTS.**