



## MISSION CROSSFIT SA

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## REFUND POLICIES

IF YOU DECIDE TO CANCEL OR PLACE YOUR MEMBERSHIP ON HOLD, PLEASE COMPLETE THE APPROPRIATE MEMBERSHIP HOLD (OR CANCELLATION) FORM 7 DAYS PRIOR TO YOUR FINAL DAY TO ALLOW FOR TIME TO PROCESS CANCELLATIONS AND CANCEL ANY UPCOMING AUTO-PAYMENTS.

PLEASE READ THE FOLLOWING CANCELLATION AND REFUND POLICIES.

**MONTH-TO-MONTH AUTO PAY MEMBERSHIPS:** (UNLIMITED, 2X/WEEK, AND PUNCH-CARDS): YOUR MEMBERSHIP WILL END ON THE LAST DAY OF THE MONTH OF YOUR MOST RECENTLY PROCESSED PAYMENT. YOU MAY ATTEND CLASSES PER YOUR MEMBERSHIP UNTIL THE END OF YOUR CURRENT FULLY PAID MONTH. YOUR MONTHLY AUTO-PAYMENT WILL BE TERMINATED WITHIN 7 DAYS OF RECEIPT OF YOUR CANCELLATION NOTIFICATION. **NO REFUNDS AVAILABLE.**

**PAYMENT UPFRONT MEMBERSHIPS:** PRE-PAY MEMBERSHIPS ARE DEEPLY DISCOUNTED TO ENCOURAGE PARTICIPATION. REFUNDS AND PRO-RATES ARE ONLY AVAILABLE IN THE EVENT OF AN UNEXPECTED LIFE-CHANGING EVENT SUCH AS MILITARY RELOCATION/DEPLOYMENT, LOSS OF EMPLOYMENT, BIRTH OF A CHILD, OR PERMANENT INJURY. IF YOU WOULD LIKE TO REQUEST A REFUND YOU MUST SPEAK WITH MANAGEMENT DIRECTLY. HOLDS AND TERM EXTENSIONS MAY BE MADE BY FILLING OUT THE MEMBERSHIP HOLD FORM AT LEAST 7 DAYS PRIOR TO YOUR REQUESTED DATE. **A 1 MONTH MEMBERSHIP FEE WILL APPLY IF YOU CANCEL WITHOUT MEETING ANY OF THE ABOVE REQUIREMENTS.**

**CONTRACT MEMBERSHIPS:** CONTRACT MEMBERSHIPS ARE DISCOUNTED TO ENCOURAGE PARTICIPATION. CANCELLATIONS, REFUNDS AND PRO-RATES ARE ONLY AVAILABLE IN THE EVENT OF AN UNEXPECTED LIFE-CHANGING EVENT SUCH AS MILITARY RELOCATION/DEPLOYMENT, LOSS OF EMPLOYMENT, BIRTH OF A CHILD, OR PERMANENT INJURY. IF YOU WOULD LIKE TO REQUEST A REFUND YOU MUST SPEAK WITH MANAGEMENT DIRECTLY. SUSPENSIONS AND TERM EXTENSIONS MAY ALSO BE MADE BY SPEAKING WITH MANAGEMENT. **IF YOU WOULD LIKE TO CANCEL YOUR CONTRACT FOR ANY OTHER REASONS YOU MUST DO SO IN WRITING 7 DAYS PRIOR TO CANCELLATION DATE OTHERWISE A 1 MONTH MEMBERSHIP FEE WILL APPLY.**