



## MISSION CROSSFIT SA

8842 BROADWAY STREET

SAN ANTONIO, TX 78217

(210) 716-0348

INFO@MISSIONCROSSFITSA.COM

## REFUND POLICIES

### MEMBERSHIP HOLD

MEMBERSHIP HOLDS MUST BE SUBMITTED VIA OUR WEBSITE NO LATER THAN 7 DAYS PRIOR TO THE START DATE. HOLDS MUST BE A MINIMUM OF 7 DAYS AND NO LONGER THEN 28 DAYS. WE DO NOT BACKDATE ANY HOLD REQUESTS. AT THE 28-DAY MARK OF A HOLD, THE MEMBERSHIP WILL BE AUTOMATICALLY REINSTATED. IF THE MEMBERSHIP IS NOT REINSTATED, THEN THE MEMBERSHIP WILL BE CONSIDERED TERMINATED.

FOR PREGNANCIES, INJURIES AND OTHER CIRCUMSTANCES, PLEASE EMAIL COACH MEAGAN DIRECTLY AT MEAGAN@MISSIONCROSSFITSA.COM.

### MEMBERSHIP CANCELLATION

MEMBERSHIP CANCELLATIONS MUST BE SUBMITTED THROUGH OUR WEBSITE WITH A MINIMUM 7-DAY NOTICE TO AVOID A ONE-MONTH MEMBERSHIP PENALTY.

### POLICIES

NO REFUNDS AVAILABLE.

IF PAYING WITH EFT (ELECTRONIC FUNDS TRANSFER OR ACH) AND A PAYMENT IS DECLINED, YOU WILL INCUR A \$25 CHARGEBACK FEE PER INSTANCE.

ALL PRIVATE, SEMI-PRIVATE AND ASSESSMENT SESSIONS HAVE A 24-HOUR CANCELLATION POLICY. IF THE SESSION IS CANCELLED INSIDE THE 24 HOUR WINDOW, OR THE CLIENT IS A "NO SHOW," THEY WILL BE CHARGED FOR THE SESSION AT THE SCHEDULED TRAINERS RATE.